

## **CLIENT RIGHTS**

### **CLIENT RIGHTS (this is in addition to the Notice of Information Practices)**

- 1) The client has the right to discontinue treatment or to terminate the diagnostic procedure at any time.
- 2) The client has the right to be treated with dignity and respect, and not to be subjected to any verbal or physical abuse or exploitation.
- 3) The client has the right not to be subjected to the use of any type of treatment, technique, intervention, or practice, including the use of restraint or seclusion, done solely as a means of coercion, discipline, retaliation, or for convenience of the staff or any volunteer or contractor.
- 4) The client has the right to receive treatment in the least restrictive, most appropriate manner.
- 5) The client has the right to an explanation of the potential benefits and any known side effects or other risks associated with all medications that are prescribed.
- 6) The client has the right to an explanation of the potential benefits and any known adverse consequences or risks associated with any type of treatment.
- 7) The client has the right to be provided with information about other clinically appropriate medications and alternative treatments, even if those medications or treatments are not the recommended choice of that client's treating professional.
- 8) A client voluntarily receiving treatment has the right to refuse any treatments or medications to which that client has not consented, in compliance with the client's rights.
- 9) A client involuntarily receiving treatment pursuant to any court order has the right to be informed that there may be consequences to the client if the client fails or refuses to comply with the provisions of the treatment plan or to take any prescribed medication.
- 10) The client has the right to refuse to take any experimental medication or to participate in any experimental treatment or research project, and the right not to be forced or subjected to this medication or treatment without client's knowledge and express consent, given in compliance with the client's rights, or as consented to by the client's guardian when the guardian has the proper authority to consent to this medication or treatment on the client's behalf.
- 11) The client has the right to actively participate in the development of an individual treatment plan, including the right to request changes in the treatment services being provided to the client, or to request that other staff members be assigned to provide these services to the client.
- 12) The client has the right to receive treatment or other services from The Center in conjunction with treatment or other services obtained from other mental health professional or providers who are not affiliated with or employed by The Center, subject to any written conditions that The Center may establish to ensure no duplication of services, conflict of interest or breach of ethical standards.
- 13) The client has the right to be accompanied or represented by an individual of the client's own choice during all contacts with the Center. This right shall be subject to denial only upon determination by professional staff that the accompaniment or representative would compromise either the client's rights of confidentiality, or the rights of other individuals, would significantly interfere with that client's treatment, or that of other individuals, or would be unduly disruptive to the Center's operations.
- 14) The client has the right to see and review the clinical record maintained on that client, unless the Executive Director of the Center has determined that specific portions of the record should not be disclosed. This determination shall be accompanied by written statement placed within the clinical record required by K.A.R. 30-60-46, explaining why disclosure of the portion of the record at this time would be injurious to the welfare of that client or to others closely associated with that client.
- 15) The client has the right to receive a copy of his or her medical records and to request they be amended or corrected as specified in 45 CFR part 164.
- 16) The client has the right to have staff refrain from disclosing to anyone the fact that the client has previously received or is currently receiving any type of mental health treatment or services, or from disclosing or delivering to anyone any information or material that the client has disclosed or provided to any staff member of the Center during any process of diagnosis or treatment. This right shall automatically be claimed on behalf of the client by the Center's staff unless that client expressly waives the privileges, in writing, or unless staff are required to do so by law or proper court order.
- 17) The client has the right to exercise the client's right by substitute means, including the use of advance directives, a living will, a durable power of attorney for health care decisions, or through springing powers provided within a guardianship; and the right to make a complaint at any time in accordance with K.A.R. 30-60-51 concerning a violation of any of the rights listed in this regulation or concerning any other matter, and the right to be informed of the procedures and process for making such a complaint.
- 18) The client has the right to express a concern or complaint regarding any Center staff member, requirement, operation, or service.
- 19) The client has the right to request a clinician who understands his/her language and culture.
- 20) The client has the right to receive needed services at convenient times and places; to obtain access to services within the specified access standards.
- 21) Each client is free to exercise his or her rights and that the exercise of those rights does not adversely affect the way the client is treated by The Center.